

Agent Portal Guide - Agency Staff

The agent portal is designed to make it easier for you to manage your students' applications from one place and each member of staff will have their own account and log in details to access the portal.

As an agency staff member you will have access to manage applications and applicant linkage.

'Agency Managers' have the added ability to create and manage staff accounts. If you have not received an email with your login details and instructions on how to set up your account, please contact your agency manager in the first instance. If you are still having difficulties, please contact us on the email address below.

The instructions you will find in this document relate to the Agency Staff account type.

Please be aware that the images in this document are provided as examples of what the portal will look like. We have used test data to demonstrate what certain pages will look like on the portal, however you will notice that some details have been blocked out for data protection reasons.

How to use this guide:

This guide should be used for reference only. As we are still developing the portal, things may change and be updated as we receive feedback so please ensure that you always follow the instructions on your screen.

To find information about a specific task within the portal, please see the contents on the next page and click on the relevant link.

There is also a link at the bottom of each page which will take you back to the Contents page.

Questions/Problems:

If you have any issues with the agent portal or would like some further information, please contact us on international-agents@york.ac.uk



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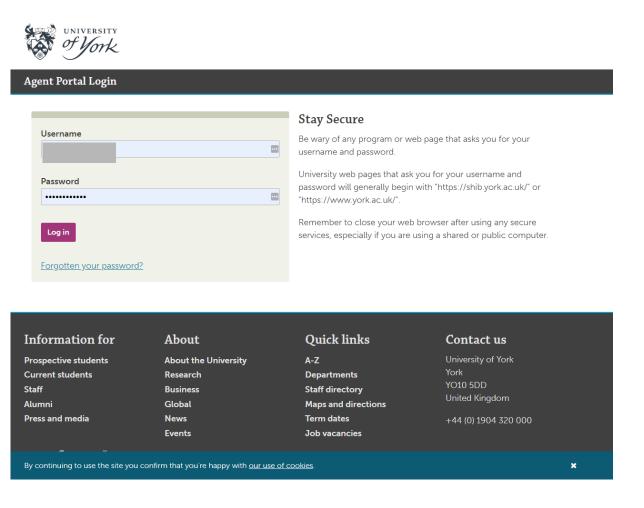


Log-In:

To log in to the portal, please use this link: <u>https://evision.york.ac.uk/urd/sits.urd/run/siw_lgn?htv=agent</u>

You will have received your login details via email. If you have not received these, please email your agency manager in the first instance to check that they have created your account and have entered the correct details. If everything is correct, please then contact <u>international-agents@york.ac.uk</u>

The login page should look like the screenshot below:



When logging in for the first time, please use the credentials that were provided in the email. You will be directed to a page to reset your password. After you have changed your password, you will be directed to the agent portal.

of York	
Agent Portal Login	
Password Change	
Use the fields below to change/confirm your password.	
Use the fields below to change/confirm your password.	
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The 'Applications' Tab

When you log in to the portal, you will see the list of current applications that are linked with your agency.

You can search for individual students using the search bar. You can also sort the list by any of the categories in the headings by clicking on them to sort into ascending/descending order.

				Current Applications	•	U Historic Application		
Applicat	tions							
ries						Search:		
Student Name	Student DOB	Status Code 🛛	Course	e name	÷	Department 🍦	Academic year	Region
Dummy Studenttwo	01-JAN- 99		BSc (Ho	ns) in Chemistry		Electronic Engineering	2020/1	
Test Studentone	09-SEP- 56	Conditional Offer Accepted					2020/1	Malta
Dummy Studenttwo	01-JAN- 99	Conditional Offer Accepted					2020/1	
Dummy Studenttwo	01-JAN- 99	Conditional Offer Accepted	BSc (Hc	ns) in Chemistry		Chemistry	2020/1	
	Student Name Dummy Studenttwo Test Studentone Dummy Studenttwo Dummy	Student NameStudent DOBDummy Studenttwo01-JAN- 99Test Studentone09-SEP- 56Dummy Studenttwo01-JAN- 99Dummy01-JAN- 99	ries Student Name DOB Status Code Dummy 01-JAN- Studenttwo 99 Test 09-SEP- Studentone 56 Offer Accepted Dummy 01-JAN- Studenttwo 99 Conditional Offer Accepted Dummy 01-JAN- Conditional	ries Student Name Student DOB Status Code Course Dummy 01-JAN- Studenttwo BSc (Ho 99 BSc (Ho Studentone Test 09-SEP- Studentone Conditional MSc in 0 Education Dummy 01-JAN- Studentone Conditional S-week Pre-sess Dummy 01-JAN- Studenttwo Conditional S-week Pre-sess Dummy 01-JAN- Offer Accepted BSc (Ho	Current Applications Student Name Student DOB Status Code Course name Dummy 01-JAN- Status Code Course name Dummy 01-JAN- BSc (Hons) in Chemistry Studenttwo 99 MSc in Clinical Anatomy and Test 09-SEP- Conditional MSc in Clinical Anatomy and Studentone 56 Offer Accepted Education Dummy 01-JAN- Conditional 5-week English Language Studenttwo 99 Offer Accepted Pre-sessional for Pre-Master Dummy 01-JAN- Conditional BSc (Hons) in Chemistry	Current Applications Student Name Student DOB Status Code Course name Student Name Status Code Course name Image: Course name	Student Name Student DOB Status Code Course name Department name Dummy 01-JAN- 99 Status Code Course name Department name Department name Test 09-SEP- Studentone Conditional Offer Accepted MSc in Clinical Anatomy and Education Hull York Medical School Dummy 01-JAN- 56 Conditional Offer Accepted S-week English Language Pre-sessional for Pre-Masters International Pathway College Dummy 01-JAN- Conditional Offer Accepted S-week English Language Pre-sessional for Pre-Masters Chemistry	Current Applications Historic Applications Start New A Applications Start New A Applications Start New A ries Search Student Name Student DOB Status Code Course name Department name Academic year Dummy 01-JAN- Studentowe 99 BSc (Hons) in Chemistry Electronic Engineering 2020/1 Test 09-SEP- Studentome Conditional Offer Accepted MSc in Clinical Anatomy and Education Hull York Medical School 2020/1 Dummy 01-JAN- 99 Conditional Offer Accepted 5-week English Language Pre-sessional for Pre-Masters International Pathway College 2020/1 Dummy 01-JAN- Conditional Offer Accepted School in Chemistry Chemistry 2020/1

Historic Applications

This section allows you to view historic applications from previous years. As with the current students section, you can use the search bar to search for a particular student or course etc.

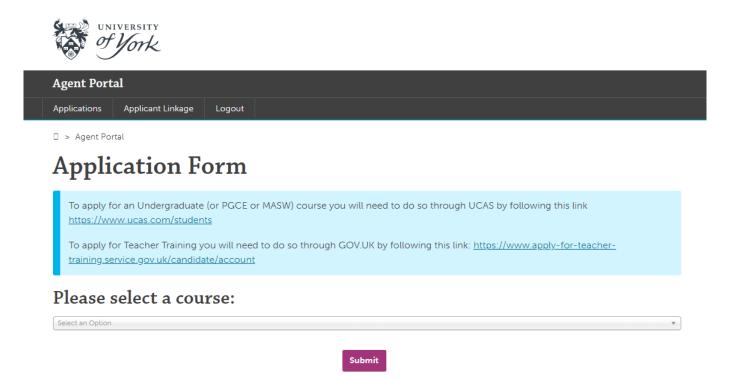
You will not be able to edit or view any specific information about these applications, they are here for your reference.

				Current Applications		Historic Applications] Application
c Applica	ations							
entries						Search:		
Student 🝦 Name	Student DOB	Status Code	¢	Course name	÷	Department name	Academic year	Region
Test Studentone	09-SEP- 56	Conditional Offer Accepted		MSc in Clinical Anatomy and Education		Hull York Medical School	2020/1	Malta
Dummy Studenttwo	01-JAN- 99	Conditional Offer Accepted		5-week English Language Pre-sessional for Pre- Masters	9	International Pathway College	2020/1	
Dummy Studenttwo	01-JAN- 99	Conditional Offer Accepted		BSc (Hons) in Chemistry		Chemistry	2020/1	
Dummy Studenttwo	01-JAN- 99			BSc (Hons) in Chemistry		Electronic Engineering	2020/1	
	Test Studentone Dummy Studenttwo Dummy Studenttwo Dummy	Student NameStudent DOBTest Studentone09-SEP- 56Dummy Studenttwo01-JAN- 99Dummy Studenttwo01-JAN- 99Dummy01-JAN- 99	Student Name Student DOB Status Code Test 09-SEP- Studentone Conditional Offer Accepted Dummy 01-JAN- Studenttwo Conditional Offer Accepted	Student Name Student DOB Status Code Test 09-SEP- Studentone Conditional Offer Accepted Dummy 01-JAN- Studenttwo Conditional Offer Accepted	Student DOB Student DOB Student DOB Stutus Code Course name Test Studentone 09-SEP- 56 Conditional Offer Accepted MSc in Clinical Anatomy and Education Dummy 01-JAN- 99 Conditional Offer Accepted 5-week English Language Pre-sessional for Pre- Masters Dummy 01-JAN- 99 Conditional Offer Accepted BSc (Hons) in Chemistry Accepted Dummy 01-JAN- 99 Conditional Offer Accepted BSc (Hons) in Chemistry	Student DOB Student DOB Student DOB Student DOB Stutus Code Course name Test Studentone 09-SEP- 56 Conditional Offer Accepted MSc in Clinical Anatomy and Education Dummy Studenttwo 01-JAN- 99 Conditional Offer Accepted 5-week English Language Pre-sessional for Pre-Masters Dummy Studenttwo 01-JAN- 99 Conditional Offer Accepted BSc (Hons) in Chemistry Dummy Studenttwo 01-JAN- 99 Conditional Offer Accepted BSc (Hons) in Chemistry Dummy 01-JAN- 99 Conditional Offer Accepted BSc (Hons) in Chemistry	Student status Code Search: Student Name Student DOB Status Code Course name Department name Test Studentone 09-SEP- Conditional Offer Accepted MSc in Clinical Anatomy and Education Hull York Medical School Dummy Studenttwo 01-JAN- Conditional Offer Accepted 5-week English Language Pre-sessional for Pre-Matters International Pathway College Dummy Studenttwo 01-JAN- Conditional Offer Accepted BSc (Hons) in Chemistry Chemistry Dummy O1-JAN- 01-JAN- Conditional Offer Accepted BSc (Hons) in Chemistry Chemistry Dummy O1-JAN- 01-JAN- Conditional Offer Accepted BSc (Hons) in Chemistry Chemistry Dummy 01-JAN- Conditional Offer Accepted BSc (Hons) in Chemistry Electronic	Sudent DOBStatus CodeCourse nameDepartment nameAcademic yearTest Studentone09-SEP- 56Conditional Offer AcceptedMSc in Clinical Anatomy and EducationHull York Medical School2020/1Dummy Studenttwo01-JAN- 99Conditional Offer Accepted5-week English Language Pre-sessional for Pre-MastersInternational Pathway College2020/1Dummy Studenttwo01-JAN- 99Conditional Offer AcceptedBSc (Hons) in ChemistryChemistry2020/1Dummy Studenttwo01-JAN- 99Conditional Offer AcceptedBSc (Hons) in ChemistryElectronic2020/1Dummy01-JAN- 99Conditional Offer AcceptedBSc (Hons) in ChemistryElectronic2020/1



Start New Application

After clicking on the 'Start New Application' button you should be directed to a new page that looks like this:

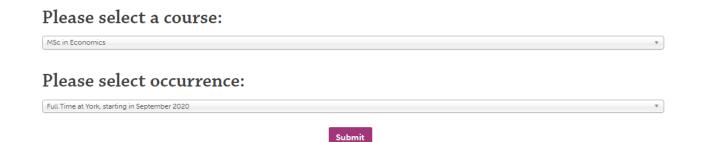


For UG or PGCE/MASW courses, you will need to click the link to the UCAS website to start an application. You will then need to use the '<u>Applicant Linkage</u>' section of the portal to request the link to be made. Please ensure that your agency name is included in the 'Nominated Access' section of the UCAS application to avoid delays in processing your linkage request.

For Teacher Training, you will need to click the link provided to apply through GOV.UK

For PG courses, you need to select the correct course from the drop down list.

Once you have selected the course, please wait until you see an option appear to select a course start date (occurrence):





After clicking the 'Submit' button, you will be taken through to a page to create an account for this application. Please check that the course name and start date are correct at the top of the form.

ou@York - Application for Postgraduate Study
pplying for the MSc in Cyber Security starting in September 2020
Coronavirus (COVID-19) updates
Applications remain open and we encourage you to apply as planned. If we make you an offer, we'll contact you about the next steps. Further information can be found at <u>coronavirus york ac.uk/for-prospective-students</u>
Create New User
By filling out any part of this form the University will retain your data in line with legal requirements or where there is a business need. Please refer to our <u>Student Enquirer Privacy Notice</u> for further details.
Please fill in the following details to create an account for our application system. Fields marked with an asterisk (*) are mandatory.
Title *
Please select an option
Forename(s)
Known As
Second middle name
Surname
Gender*
Please select an option
Date of Birth
(dd/mm/yyyy)
E-mail Address*
Login Details
Please select a username and password for the application system. You may log out of the application form at any time and use your username and password to continue later.
Username*
Password *
(6-12 characters)
Confirm Password *
Create User

The login details entered on this page need to be unique and different from your agent portal login.

Once you click on the 'Create User' button, you will be taken through to the application form to complete.

Please note that you should select your agency from the drop down box on the application form before submitting the application, it should then appear in the portal within a few days. If you did not select your agency then you will need to use the '<u>Applicant linkage</u>' section of the portal to request the link to be made. If you have started a new postgraduate application but not yet submitted it, you will not be able to access this through the portal. Instead, you will need to use the login information you entered when starting the application and follow the instructions provided in the email you received with your login details.



Current Applications

To view a list of current applications that are linked to your agency, click on the 'Current Applications' button in the 'Applications' section of the portal.

You can use the search box to filter the list by any of the column headings provided including student ID number, student name, offer status and course name.

To view more detailed information about a particular application, click on the student's ID Number in order to view their applicant summary.

Student Application Summary

Once you have clicked a student ID number in the 'Current Students' section, you will see the application summary page:

× · · ·				
gent Portal				
plications Applicant Linkag	ge Agency Managemer	nt Logout		
> Agent Portal				
		lication for l	MSc in Clin	ical
Anatomy an	d Educatio	on		
York, and with their permis and Postgraduate applican	ssion, is complete and ac ats, that I may receive from ation form and supportin	that the information I am provio curate. I understand that any c m the University will be based ng application documents, and wn.	offers of admission, for repre- upon the information I have	sented Undergraduate provided, on behalf of
Applicant Number	1000	000735	View/Edit	t applicant details
Date of birth	09/0	09/1956	Change o	ffer response
ee Category	Ove	rseas		Terresponse
itart Date	Sept	September 2020		Tier 4 Visa
Attendance	Full	Full Time at York		oonsorship
Date Received	02/3	Jun/2008	information	
Application summary	Correspondence	Supporting documents	References	Pre-sessionals
Application Su	mmary		_	
			🖹 View applic	ation form
Offer status Firmly acce	pted conditional offer.			
For your reference, importa	nt documentation relatin	g to admission to the Universit	y of York is available here:	
• Terms and conditions re	lating to your offer			
University of York Admis	sions Policy			
University of Hull Ordina	ances and Regulations (Ta	aught Postgraduate Courses)		
HYMS Code of Practice	(Taught Postgraduate Co	burses)		
Conditions of this o	offer			
Academic condition				Pending
			e programme. Please	



The blue text box provides information about the offer status. Once you accept or reject an offer, the text should update here.

Any conditions of the offer will show in this section and it will also display whether the condition has been met or if it is still pending (as shown above).

For a postgraduate application, you can also view the application form that was submitted by clicking the 'View application form' button. The form should open in a new tab and contain all the information taken from the application form:



You@York - Application for Postgraduate Study
Applying for the full-time MSc in Management with Business Finance starting in the autumn term of the 2020/1 academic year.

Personal Details

Title	Miss	Gender	Female
Family name (surname)		Nationality	Chinese
Given Names		Domicile	China
Previous surname (if any)		Email address	
Date of birth	05/Mar/1992	Mobile phone number	
Applied via agent?		Source of information	Overseas representative or agent
Collaborative agreement?		How studies will be funded	Self Funding
Visas and Immigration			
First language is	Not English	Studied in the UK previously?	No
ls a visa required?	Yes		



View/Edit Applicant Personal Details

In order to view and edit the applicant's contact details, you should click on the 'View/Edit applicant details' link. This will lead you to a new page:

Agent Portal	
Applications Applicant Linkage Logout	
🖨 > Agent Portal	
Change personal deta	ils
	nclude scanned copies of documentary evidence. Please see the <u>Policy on Changes to</u>
Personal Details	
Student Code:	10000735
Name:	Mx Test Studentone
Date of Birth:	9 September 1956
Gender:	Female
IT Services Username:	
Country of Domicite:	Malta
Nationality:	Maltese
Addresses	
Home Address	Contact Address
Bede House	12 Test Street
Heslington Lane	TEST2
Heslington	TEST3
York	TEST4
East Timor (Timor Leste)	TEST5
East Timor [Timor Leste]	United States
Telephone:	Telephone
	Telephone: Mobile
Telephone:	Telephone: Mobile:
Telephone: Mobile:	
Telephone: Mobile:	Mobile:
Telephone: Mobile: Email address:	Mobile:

To edit any of the personal information at the top e.g. name, date of birth etc, you will need to contact us via email as we will need to see proof of ID to make these changes.

To edit the applicant's home or contact address details you can click on the 'Edit' buttons for either of these.



You will see this screen to change or add any information:

🐐 > Agent Portal
Contact details
You must enter a valid address.
Do not enter a company or PO Box number as an address.
• If you are on the University's casual payroll (non-salaried) you will also need to provide your new address details to non-salaried-
payroll@york.ac.uk
Address
Postcode (UK Addresses only):
Get Address
Address Line 1:
12 Test Street
Address Line 2:
TEST2
Address Line 3:
TEST3
Address Line 4: TEST4
15314
Address Line 4:
Address Line 5:
16515
Country:
United States v
Telephone numbers
Telephone Number:
□ I don't have a telephone number
Mobile Number:
I don't have a mobile number
Email
Email Address:
Cancel
Save Changes

Once you have made a change to any of the fields you can click 'Save changes' or click 'Cancel' to go back to the applicant dashboard. Please check that the details are correct before clicking submit.

IMPORTANT: Please ensure that the 'Home Address' details are those of the student and NOT the agency details. The email address in this section **MUST** belong to the student.



Responding to a PG offer/Change Offer Response

To respond to a postgraduate offer or change an offer response, click on the button on the right which will either say 'Change offer response' or 'Respond to offer'.

View/Edit applicant details	>
Change offer response	>
📧 Manage Tier 4 Visa	>
Supply sponsorship information	>

You will then be taken to this screen which provides you with the information you need to read before responding to an offer:

You@York - Accept or Decline an Offer of Admission

Accept or Decline an Offer of Admission

York student number:	
Name:	
Programme of study offered:	MSc in Management with Business Finance
Department:	the York Management School

Responding to your offer

If you have also applied for entry to another programme at the the University of York and you are still awaiting a decision on that application, we encourage you to delay accepting this offer until you hear the outcome of your other application.

By accepting this offer of a place to study on the MSc in Management with Business Finance at the the University of York, beginning in September 2020, you are confirming that you will have funds to meet the tuition fee for your programme and, if applicable your living expenses. You understand that tuition fees and living expenses are subject to increase in subsequent years, but this increase will be set at a maximum of 2% in each year.

In order to help you make an informed decision we've provided copies of related the University of York policies below.

Cancellation rights

If you accept this offer, but change your mind and wish to decline; under the requirements of the Consumer Protection Law you have the right to cancel this contract within 14 days without giving any reason. In fact, the University of York will allow you to change your mind by simply changing your response here. So, if you have accepted your offer you can change your reply to decline at any point and vice versa.

Consumer Protection Law also requires us to provide you with a <u>model cancellation form</u> by which you can decline your offer. As you can inform us of your decision and update it here at any time, it is not necessary to complete this form as well.

Important Documentation

For your reference, important documentation relating to admission to the the University of York is available here:

- Terms and conditions relating to your offer
- <u>University of York Ordinances and Regulations</u>
- <u>University of York Admissions Policy</u>

Accept or Decline this Offer

Send Response

If you choose 'Accept' and click 'Send Response' you should be taken to a page to disclose any criminal convictions, please see below for further information.



Supply Criminal Conviction Information

When you choose to 'accept' a postgraduate offer, you will see this page asking to declare any criminal convictions.

You@York - Accept or Decline an Offer of Admission

Criminal Convictions

The University takes the view that, in principle, having a criminal record does not necessarily preclude an individual from studying at the University of York.

The University does require prospective students to disclose any relevant unspent criminal convictions, so it can assess whether admission can be granted or whether it may only be granted with possible conditions/restrictions, in order to manage risk. Please note that for some courses related to regulated professions, spent criminal convictions must also be declared. If you receive an offer from the University, you will be required to make such a disclosure at the point of accepting our offer of admission.

A relevant unspent criminal conviction (as defined in the Rehabilitation of Offenders Act) relates to offences involving:

- violence (including aggravated bodily harm, grievous bodily harm and other crimes under the Offences against the Person Act);
- possession of firearms or other dangerous weapons;
- offences relating to terrorism;
- arson;
- hate crime (i.e. offences with an aggravated element relating to race/religion/disability/sexual orientation/gender identity);
- sexual offences;
- sexual or other forms of harassment;
- stalking;
- domestic abuse;
- · coercive or controlling behaviour; and/or
- the illegal supply of drugs

If you are unsure whether your conviction is 'spent', an explanation of rehabilitation periods can be found within the Guidance on the Rehabilitation of Offenders Act 1974, found here: www.gov.uk/government/publications/new-guidance-on-the-rehabilitation-of-offenders-act-1974

You can also seek advice from charities NACRO https://www.nacro.org.uk or Unlock https://www.unlock.org.uk/

All information will be handled in accordance with the General Data Protection Regulation (GDPR). Further information about how we use your data is available at:

Send Response

https://www.york.ac.uk/records-management/dp/your-info/informationforstudentapplicants/

Do you have any Criminal	```
Convictions?	

From the drop down box, please select either Yes or No. If you select 'Yes', a pop up box will appear to confirm your response is correct.

You have declared a conviction			
You have declared a criminal conviction. I			
Yes	No		

If you select 'No', this pop up will not appear and you will be taken back to the applicant summary.



Responding to a UG Offer

To respond to an undergraduate offer, please click the link that says 'Respond to offer via UCAS Track'. This will take you directly to the UCAS website to respond to an offer.

View/Edit applicant details	>
Respond to offer via UCAS Track	>
🛅 Manage Tier 4 Visa	>
🖨 Book on a visit day	>
Supply sponsorship information	>

Supply Criminal Conviction Information

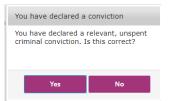
Undergraduate applicants must supply their criminal convictions information separately. To do this click on the 'Supply Criminal Conviction Information' button which will show as an option on the applicant summary.

Please read the information on this page carefully.

Do you have any Criminal Convictions?
Criminal Convictions
The University takes the view that, in principle, having a criminal record does not necessarily preclude an individual from studying at the University of York.
The University does require prospective students to disclose any serious unspent criminal convictions, so it can assess whether admission can be granted or whether it may only be granted with possible conditions/restrictions, in order to manage risk. Please note that for some courses related to regulated professions, spent criminal convictions must also be declared. If you receive an offer from the University, you will be required to make such a disclosure at the point of accepting our offer of admission.
All information will be handled in accordance with the General Data Protection Regulation (GDPR). Further information about how we use your data is available at:
https://www.york.ac.uk/records-management/dp/your-info/informationforstudentapplicants/
Do you have any Criminal Convictions?
Ÿ
Send response

From the drop down box, choose either 'Yes, I have a relevant unspent criminal conviction' or 'No, I don't have any relevant unspent criminal convictions'.

If you select 'Yes' there should be a further pop-up box that checks you have selected the correct answer and then you can either change your answer or continue with your answer and submit: If you select 'No', this pop up will not appear and you will be taken back to the applicant summary.





Manage Tier 4 Visa

On the applicant summary page, click on the 'Manage Tier 4 Visa' button and this will take you to the CAS request task, which should look like this:

Your Tier 4 Visa - Student 202002440

5 Step Process	Continued obligations
Select your prop	gramme gement with Business Finance starting in September 2020 v
Welcome	e to the 'Your Tier 4 Visa Sponsorship' Page
Coronavirus (Co	ovid-19) updates
As an offer holde	er, we understand you may have some concerns about coronavirus and the potential impact on your enrolment at York.
	sated team who are closely monitoring the situation and we are continuing to follow official advice. We will provide as the situation evolves. Further information can be found at <u>https://coronavirus.york.ac.uk/for-prospective-student</u> .
Acceptance for \$	pply for a Tier 4 Student visa in order to study in the UK then you will need to have been issued with a Confirmation of Studies (CAS). This is needed to make your visa application. You can only study at the University of York on a visa linked by the University of York.
information abo	paper document. It is an electronic document held by the Home Office (UK Visas and Immigration) (UKVI) containing ut your programme, passport, course fees and qualifications. When you make your visa application, the UKVI will check umber is valid for the University of York.
This page contai	ins all of the information and links that you will need to request a CAS.
Please note that	t you should only request a CAS if:
1. You intend to	to study at the University of York.
ancestry visa	e that you will need a Tier 4 Student visa. If you do not require a visa, or will be studying on another form of visa (e.g. a/dependant visa/short term study visa, etc.) then it is important that you do NOT request a CAS as this will not be u will be asked to present your other visa to the University on arrival at York.
3. You agree to	padhere to your Tier 4 responsibilities, as outlined in this <u>document</u>
You will need a v	valid passport to apply for a CAS.
before it is subm	requested your CAS we will collect information about you, and we will ask you to check this information is correct nitted to the UKVI. Once you have confirmed that the information is correct we will pass your details to the UKVI so that sued for you to use in a visa application to study at the University of York.

From here you can select the correct programme from the drop down list at the top and click 'Submit'. You should then be taken to this page:

5 Step Process Con	inued obligations
Select your programm	e t.with Business Finance starting in September 2020 v Submit
	vorkflow for MSc in Management with Business Finance September 2020
Thank you for request	ng your Confirmation of Acceptance for Studies (CAS).
student visa. You can r	t visa to study in the UK, you will need a Confirmation of Acceptance for Studies (CAS) in order to apply for your equest your CAS after you have received, and firmly accepted your offer (unconditional or conditional). We until your offer becomes unconditional and you have made your deposit payment if required.
The deadline to apply	for your Confirmation of Acceptance for Studies (CAS) is Wednesday 15th September, 2021 - 23:59 GMT
does reduce the amou the risks involved as th and cannot guarantee control, may mean tha We strongly advise tha	e you to request your CAS as early as possible. If you are applying for your CAS close to the request deadline this nt of time you have by which to book such things as your visa appointment. It is important that you understand e University is not able to control or influence the process through which individual visas are issued by the UKVI that a visa will be issued by the last date of arrival for your chosen course. These delays, which are beyond our ty ou incur additional costs or you are unable to arrive in the UK by the last date of arrival for your chosen course. ty ou do not book a flight null you have confirmation that your visa has been granted. Further information is ac uk/students/support/international/immigration/.
are applying for a CAS	applying for a CAS for a course starting in January 2021, these will be issued from 12th October onwards. If you for a course starting in September 2020 we are working hard to issue these in due course. For more information mber please see our Covid-19 <u>advice for international students</u> .
Follow the below proc	ess.



Underneath this information, you will be able to see the current status of the CAS.

Step 1 - Request your Confirmation of Acceptance for Studies (CAS) and pay your Tuition Fee deposit	ACTION REQUIRED
Your CAS Request	
The first step you should take is to apply for a CAS. You can do this now. Please click the button below and instructions to provide us with your passport details.	follow the on-screen
Places note that we do not issue a CAS to an applicant more than six months prior to the start of their pro-	gramme. You can submit yo
Please note that we do not issue a CAS to an applicant more than six months prior to the start of their pro- request earlier if you like, but we will only process the request at the appropriate time and when your offer Request Tier 4 Visa (· ·
request earlier if you like, but we will only process the request at the appropriate time and when your offer	of a place is unconditional.
request earlier if you like, but we will only process the request at the appropriate time and when your offer Request Tier 4 Visa	of a place is unconditional.
request earlier if you like, but we will only process the request at the appropriate time and when your offer Request Tier 4 Visa	of a place is unconditional. Confirmation of Acceptance

To request an applicant's CAS you need to click on the 'Request your Tier 4 Visa Confirmation of Acceptance' button.

This will lead you to this form to complete:

Your Tier 4 visa - Request your CAS

Passport which will be used for the visa application

If you will need a Tier 4 Student visa to study in the UK, then you will need a Confirmation of Acceptance for Studies (CAS) number for your visa application. The purpose of this screen is to allow you to request a CAS.

Please note that you should only make this request if you are certain that you will be applying for a Tier 4 Student visa to study at York. If you do not require a visa, or you will be studying on another form of visa (e.g. ancestry visa, dependent visa, short term study visa) then it is important that you do NOT request a CAS as this will not be needed.

A CAS is NOT a paper document. It is an electronic document held by the Home Office (UKVI) containing information about your programme, passport, course fees and qualifications. When your make your visa application, the Home Office (UKVI) will check that your CAS number is valid for the University of York.

Once you have requested your CAS we will collect information about you, and we will ask you to check this information is correct before it is submitted to the UKN. Droce you have confirmed that the information is correct we will pass your details to the UKN so that a CAS can be issued for you to use in a visa application to study at the University of York.

Please enter the information EXACTLY as it appears in your passport. All fields marked in red are mandatory.

Passport Number	
Surname/Family Name	
First Name	
Other Names	
Place of Issue	
Place of Birth	
Country of Birth	
Nationality	v
Issue Date	
Expiry Date	
UK ID Card No. (If applicable)	

Applying in or out of country

If you are making your visa application from within the UK, and will be resident in the UK immediately before you begin your studies then you are applying for your visa in-country. If you are not currently in the UK, if you are returning to your home country before commencing your studies at York or if you are only currently in the UK as a short term visitor then you are **not** applying for your visa in-country.

Are you applying for your visa in-country?

Save and continue



Once you have completed this form and clicked 'Save and continue', you will then be asked to upload a Passport image.

To do this click on the 'Choose File' button. A new window will open to allow you to choose a file, once selected click 'Open' and the file name should appear next to the 'Choose File' button. Then click the 'Upload' button:

Your Tier 4 visa - Request your CAS

Upload your Passport image

5 5 1	d it as a .jpg, .jpeg, or .png image not larger than 5MB in size, use t he image of your passport photo page and then click "Upload File"	
If your passport number and issuance details app other page now.	pear on a different page in your passport to your photo, please also	o upload an image of the
	Upload	Delete Selected Files
	E	Back Save And Continue

Once uploaded, the document can then be previewed, deleted or a new document can be added. To preview the document click the 'Preview' link and to delete select the tick box and click the 'Delete Selected Files' button:

Your Tier 4 visa - Request your CAS

Upload your Passport image

Once you have scanned your Passport and saved it as a .jpg, .jpeg, or .png image not larger than 5MB in size, use the "Browse" or "Choose File" button below to locate the file containing the image of your passport photo page and then click "Upload File" to upload the image.

If your passport number and issuance details appear on a different page in your passport to your photo, please also upload an image of the other page now.

Choose File	No file chosen	Upload			
	Filename		Preview		
	VISA_DOCUMENTATION.docx		Preview		
				[Delete Selected Files
				Back	Save And Continue

Now that you have uploaded the document you can click 'Save and Continue' to go to the next step.



Please answer the questions on this page and then click the 'Save and Continue' button:

Your Tier 4 visa - Request your CAS

Previous Study Questionnaire

Please answer the following questions. Have you previously undertaken any study in the UK?

Back	Save and Continue
------	-------------------

The next page will ask if you want to upload a SELT certificate. You an either click the button to upload a document or check the 'I do not have a SELT certificate' option and click 'Save and Continue'

Your Tier 4 visa - Request your CAS

Previous Study Documentation

Please upload the following documents, if available

SELT Certificate

Please upload a SELT certificate (if available), or confirm that you do not have a SELT certificate.

Upload SELT Certificate
I do not have a SELT certificate
Back Save and Continue

The last step is to review and confirm the details you have entered by selecting the tick box and clicking the 'Submit' button.

commin Detai	is and meept 1	crino una c	onarcions	
Passport Number			UK ID Card No.	N/A
Surname/Family Name	TEST1			
First Name			Other Names	
Place of Issue	YORK			
Nationality	Falkland Island			
Country of Birth	United Kingdom		Place of Birth	YORK
Issue Date	19/10/2020		Expiry Date	19/10/2021
Have you previously stud	ied in the UK?	N		
Are you applying in coun	try?	Yes		
Current Visa/CAS Expiry I extension)	Date (only if applying for an	N/A		
Uploaded files				
File		Pre	view	
VISA_DOCUMENTATION.	docx	Prev	iew	
In requesting sponsorship f following:	rom the University of York u	nder the Tier 4 categ	ory of the Points Based	l System for Immigration, you agree to the
 I confirm that to the be in the United Kingdom; 		rmation given on my	application form is co	rrect, including details of all previous study
 I understand that any n sponsorship of my visa 		erate omission may l	ead to my Confirmatio	n of Acceptance for Studies (CAS) or
 I give my consent for m relevant University Dep 		discussed with repre	sentatives from the Ho	me Office (UK Visas and Immigration) and
	the University's Attendance I /students/studying/tier4/atte		or Sponsored Internation	onal Students as set out:
	tood my obligations as a Tier :/media/studenthome/stude			fork: <u>er%204%20Terms%20and%20Conditions.p</u>
If at any time you have con	cerns over your visa status, p	lease contact the Im	migration Advice Servi	ce (<u>immigration@york.ac.uk</u>).

Please tick this box to confirm that you have read, understood and agree to the terms listed above in order to proceed with your application for a CAS number.

Back Submit



Finish

Once submitted you will see this screen. Please click finish to go back to the CAS request task:

Your Tier 4 visa - Request your CAS

Your CAS has been requested

You have now provided the necessary details for the University of York to make a submission to the UKVI requesting a Confirmation of Acceptance for Studies (CAS) which you will need for your Tier 4 Student visa application.

Advice for 'conditional' offer holders:

Please note that you will not be issued with a CAS until you have satisfied ALL of the conditions in your offer.

Advice for 'unconditional' offer holders:

If you already hold an unconditional offer we will issue you with a CAS no earlier than 6 months prior to the start of your programme.

The UKVI will send your CAS number to the University. As soon as we receive a response from the UKVI we will notify you of the outcome by email and make the details available for you to view here. You will then be able to use your CAS number and all of the associated information (e.g. course details, documents used to qualify for admission, and fees due) in your visa application.

Once you are back you can check the request you have submitted by clicking on the 'View T	Tier 4
Confirmation of Acceptance Request'.	



Supply Sponsorship Information

In order to supply the sponsorship information, you can click on the 'Supply Sponsorship Information' link on the applicant summary.



To view the current year's tuition fees, you can click on the first link.

The second link allows you to submit the sponsorship information:

Supply sponsorship information

Please do not click back or refresh using your web	browser	
Sponsor details		
Before you start, please read the information below	w carefully	
This process enables you to supply details of a spc details of your sponsor which you provide below. arrangement between you and your sponsoring be start.	you are required to upload at least one pie	ce of written evidence which confirms the
A sponsor is an organisation responsible for paying Sponsor details Sponsor Name *	g all or part of your fees. Your relatives can	not be considered as a sponsor.
Sponsor Address *		
Sponsor Address Country *	I	
Sponsor Post Code		
Sponsor Telephone Number *	ple 004401482999999	
Sponsor Fax Number *		
Sponsor Billing Contact Name / Department *		
Sponsor Billing Email Address		
Do you know the Purchase Order Number * Yes I know the Purchase Order number 💙		
Enter Purchase Order Number		
Sponsorship Amount * E OR Perc	entage	% * Enter either amount or percentage.
Sponsorship Duration - number of acader	nic years *	
Organisation Type *	~	
	Continue Clear Fig	elds Exit



Fill out all the fields and click the 'Continue' button.

You will then be asked to confirm the details and click the 'Continue' button.

The next step requires a document to be uploaded. First select the dropdown to choose how many documents you want to upload and then click on the 'Choose File' button.

Please select a document and add a description.

Once complete click on the 'Continue' button.

Sponsor details	Confirmation	
lease do not click back or refresh using your we	b browser	
Upload documents		
'ou can upload files in the following formats: • JPEG / JPG		
• PNG		
• DOC / DOCX		
• PDF		
• RTF		
• TXT		
How many supporting documents do you wish to	o upload?	
upporting Evidence item 1		
ocate File Choose File logo.png		
Description Logo		
Logo	Continue	

This is the final step which shows you that the information has been submitted and you can now click the 'Applications' tab to take you back to the applicant portal.

Supply sponsorship information



Your Sponsor Details have been successfully captured.



Book onto a Visit Day

For undergraduate applicants, students are invited to book onto a visit day. To start this process, click on the 'Book on this visit day' button on the applicant summary page.

Book a visit day - Agent Portal

You are invited to attend a visit day at the University. We look forward to welcoming you to look around the campus. In the current public health climate, we are planning to do some events remotely.

The dates currently available are:

Date	Times	Method	Information	Book
11/Dec/2020	09:00 to 16:00	Internet	The Department of Archaeology	Book on this visit day
01/Feb/2021	09:00 to 16:00	In person on site	The Department of Archaeology	Book on this visit day

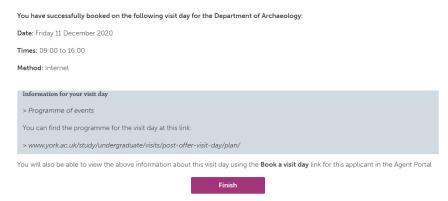
To book a place on one of the above visit days please click on the appropriate link above.

For on site visits, we also offer a guests programme designed for parents, carers and guardians. Please indicate on your booking form how many guests will accompany you.

Select the correct visit day and continue to fill in the required information and either click 'Cancel' to go back to the previous page or 'Book' to book a place on the visit day:

Once you have selected 'Book', you should be taken to a confirmation page where you can click 'Finish' to go back to the applicant dashboard:

Confirmation of successful booking





Responding to a Pre-sessional Offer

To respond to a pre-sessional offer, click the applicant ID to open the application summary page. Click the 'Respond to offer' button at the right-hand side.

Please read the information provided and select an option from the drop-down list.

If you select 'Decline' from the dropdown and click on the 'Submit' button you will be taken straight back to the applicant dashboard and will see the updated status on the summary page.

Respond to an offer for a pre-sessional course

Your details

You are responding to an offer for:	10-week English Language Pre-sessional for Arts and Humanities (Level 6.5) - Online
Course fee:	£ 3120.00 If you are offered a place to study you will be required to pay your course fee when you accept.
Your applicant ID:	UNKNOWN
Your name:	

Respond to your offer of a place

Responding to your offer

By accepting this offer of a place to study on the 10-week English Language Pre-sessional for Arts and Humanities (Level 6.5) - Online at the University of York, beginning in July 2020, you are confirming that you will have funds to meet the tuition fee for your programme and, if applicable your living expenses.

In order to help you make an informed decision we've provided copies of related University of York policies below.

Cancellation rights

If you accept this offer, but change your mind and wish to decline; under the requirements of the Consumer Protection Law you have the right to cancel this contract within 14 days without giving any reason. In fact, the University of York will allow you to change your mind by simply changing your response here. So, if you have accepted your offer you can change your reply to decline at any point and vice versa.

Important Documentation

For your reference, important documentation relating to admission to the University of York is available here:

- University of York Ordinances and Regulations
- <u>University of York Admissions Policy</u>

Your response

Your response: 🗸 🗸

Submit

If you choose 'Accept' and click submit, you will be taken to a page asking you to pay for the pre-sessional course and will need to follow the instructions provided to make the payment.



Correspondence

Each email or document generated for the applicant will be shown here. To view each one click on the 'View' link.

Application summ	nary	Correspondence	Supporting documents	References	Pre-sessionals
Correspondence					
Your Correspondence Type View Correspondence					
02/Nov/2020	App	lication Status - PGCE Offer Details		Email	View
21/Oct/2020	Tuiti	ion Fee Deposit Reminder		Email	View

You should be taken to a new page where all the information is shown:

Your Correspondence
E-mail name: Application status - You've accepted your offer
E-mail date: 19/Oct/2020
E-mail from: pg-admissions@york.ac.uk
E-mail to:
E-mail CC:
> View printer friendly version
Applicant Reference Number: Programme applied for: MSc in Management with Business Finance
We are delighted that you have firmly accepted your offer to study the MSc in Management with Business Finance at the University of York starting in September 2020.
What next: Find out what happens next after you accept your offer to study a postgraduate taught degree. Think about applying for funding (if you haven't already), exploring your accommodation options
and getting to know life at York.
Preparing for your arrival: You can also explore our new student webpages for lots of useful information to help you prepare for your arrival.
Cancellation rights: If you accept this offer, but change your mind and wish to decline; under the requirements of the Consumer Protection Law you have the right to cancel this contract within 14 days without giving any reason. In fact, the University of York will allow you to change your mind by simply changing your response via 'You@York'. So, if you have accepted your offer you can change your reply to decline at any point and vice versa.
We look forward to welcoming you to York as one of our students in September 2020. If you have any questions about your offer, just email us at gg-admissions@york.ac.uk.
Yours sincerely
Postgraduate Admissions Team
Marketing, Recruitment Admissions and Outreach University of York
The Stables, Main Street Hesiington
York, YO10 5DD
E: pg-admissions@york.ac.uk
T: +44 (0) 1904 322142 W: <u>www.york.ac.uk/study/postgraduate</u>
Follow us on:
Facebook (<u>www.facebook.com/universityofyork</u>)
Twitter (<u>twitter.com/uniofyork</u>) Linkedin (www.linkedin.com/company/university-of-york)



Supporting Documents

In this tab, documents can be reviewed that have already been updated by clicking on the 'View' link and new documents can be uploaded by clicking on the 'Upload a document' link:

Uploaded documents

Your Documents - you have already supplied the following documents				
Category	Document name	Uploaded	View Document	
Transcript	Transcript	15/Nov/2019	View	
Certificate	Academic Certificate.pdf	15/Nov/2019	View	
Curriculum Vitae	CV Work Certificate RL.pdf	15/Nov/2019	View	
Personal Statement	PSTATEMENT_DOC.docx	15/Oct/2020	View	
Transcript	TRANSCRIPT_DOC.docx	15/Oct/2020	View	
		🕒 Up	load a document	>

After clicking on the 'Upload a document' you should be taken to this page where it clearly states which application you are uploading the document to and it allows you to choose a document type. Once you have selected the type click on the 'Upload document' button:

Upload a document to John Smith's application

Attention! You are uploading a document to the record of John Smith in regards to their application for PhD in Biology.

Please make sure that you are uploading the correct **document** to the correct **applicant**.

~

Select the type of document you wish to upload

Please do not upload documents other than those we have requested.

If you have uploaded a document in error please contact International-agents@york.ac.uk with an explanation and we will delete the document for you.

Upload document



The next step allows you to upload the specific document by clicking on the 'Choose File' button and once selected, click the 'Upload' button to upload the document:

Upload a document to John Smith's application

Upload Certificate

At	tention! You are uploading a document to	o the record of John Smith in regards to their application for Phi	D in Biology.
Ple	ease make sure that you are uploading the	e correct document to the correct applicant .	
Choo	se File Certificate.docx	Upload	Delete Selected Files
			Back Save and continue

Once uploaded, the document can either be viewed by clicking on the 'Preview' link or deleted by selecting the tick box and clicking on the 'Delete Selected Files' button:

Upload a document to John Smith's application

Upload Certificate

Atte	Attention! You are uploading a document to the record of John Smith in regards to their application for PhD in Biology.				
Plea	Please make sure that you are uploading the correct document to the correct applicant .				
Choos	e File No file chosen	Upload			
	Filename		Preview		
	Certificate.docx		Preview		
			Delete	Selected Files	
			Back Save	e and continue	

The next step after the 'Save and continue' button is clicked shows a confirmation of the document uploaded and a link to return to the applicant dashboard:

Upload a document to sapplication

-Successfully uploaded document

Thank you for uploading your document. You can check the document on the Applicant dashboard.

Return to dashboard

The document should now be in the list of uploaded documents.



References

If a referee was included in the application form, the request for the reference can be tracked in this tab. If the reference has been received, you will see the date it was submitted in the status column.

Please note that a status of 'received' does not mean that the reference has been assessed and approved.

Referee Name E-mail Address Status Referee 1 Image: Status Status



The 'Applicant Linkage' Navigation Tab

Current Applicant Linkage Requests

of York				
Agent Portal				
Applications Applicant Linkage	Logout			
希 > Agent Portal				
		E Current Requests	ී Historic Requests	Greate New Request
Current Requests				
Show 10 🖌 entries			Search:	
View Request	 Student 	Status of Request	Date S	Submitted 🔶
<u>> View Request Details</u>	Dummy Studentone	Submitted	15/Oct,	/2020
Showing 1 to 1 of 1 entries			Pre	evious 1 Next

To review existing requests that you have submitted, you can click on the 'View Request Details' link and be taken to this page:

Review Agent Linkage Request

Agent Link Request for

Below are the details that were provided for this requested Agent Link, if anything is incorrect please contact the International Office by	
emailing <u>international-agents@york.ac.uk</u> in order to update them.	

Agent Linkage Requ	Agent Linkage Request Details	
Student Name		
Student Code		
Date Of Birth	15/Aug/1987	
Academic Year	2020/1	
Level of Study	Postgraduate	
Course Details	Postgraduate Diploma in Women, Violence, and Conflict	
Agent Level of Support	Pre Application	
Request Status	Under Review	
Submitted / Last Updated	06/Nov/2020 / 06/Nov/2020	
Back		

Within here all of the information can be reviewed but not changed. To go back to the previous page you can click the 'Back' button.



Historic Applicant Linkage Requests

All of the historic requests that have been processed can be viewed here and the link will be available to view the information.

		E Current Requests	න Historic Requests	Create	⊕ New R	equest
Historic Requests						
Show 10 🗸 entries			Search:			
View Request	Student		Status of Request			
<u>> View Request Details</u>	Dummy Studentone	ē	Approved			
> View Request Details	Test Student Name		Approved			
> View Request Details	l am a Test Student		Rejected			
> View Request Details	Dummy Studentone	9	Approved			
Showing 1 to 4 of 4 entries			Pre	evious	1	Next



Create New Request

In order to submit this request, you will need to fill out the whole form and click the 'Submit' button:

希 > Agent Portal

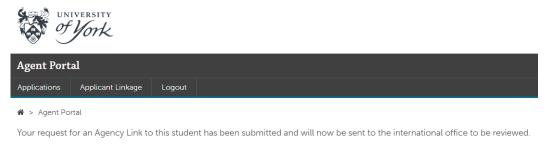
Request Applicant Linkage

Please enter below the details of the applicant you wish to link to your agency, please make sure you complete as much detail as possible.

Name of Applicant*	
Enter the name of the applicant	
Applicant Number/UCAS ID*	
Enter the applicant number/UCAS ID	
Date of Birth*	
(dd/mm/yyyy)	
Academic year*	_
	▼
Level of Study*	_
Please select a level of study	▼
Courses*	
Select an Option	Ŧ
Agent Level of Support*	
Select an Option	Ŧ
Attention! By submitting this request you are confirming that you intend to be this applicant's agent and have permission to do so. Falsely applying to be an applicant's agent is prohibited. As an agent of the University you must comply with all applicable laws, regulations and practices and act in good faith and in the interest of the applicant.	
Submit	

Please ensure that before clicking on the 'Submit' button that you have the full consent of the student to represent them and that you have selected the correct level of support.

Once submitted, you should see a confirmation page that says the request has been successfully submitted. From here you can click on the 'Return to dashboard' button to go back to the applicant linkage dashboard:



You will be able to see updated to the status of all Agency Link request in your Agent Dashboard

Return to main page



Forgotten Password

If you have forgotten your password, you can request another by clicking on the 'Forgotten your Password?' link on the Agent Portal Login page:

university of York	
Agent Portal Login	
	Stay Secure
Username	Be wary of any program or web page that asks you for your username and password.
Password	University web pages that ask you for your username and password will generally begin with "https://shib.york.ac.uk/" or "https://www.york.ac.uk/".
Log in	Remember to close your web browser after using any secure services, especially if you are using a shared or public computer.
Forgotten your password?	

After clicking the link you should be taken to this page where you can submit your information which includes your username, surname and date of birth:

Forgotten Password

Enter Details

To gain access to the system you will need to provide us with your details.	
Username	
	<u>+</u>
Surname	
Date of birth (DD/MMM/YYYY)	

Once you have filled out the fields click the 'Go' button. You will then be sent an email to enable you to reset your password.